

Benjamin Henderson

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Education

Indiana University, Bloomington, IN

May 2027

Bachelor of Informatics

GPA: 3.45/4.00

Minor: Web Design and Development | Philosophy

Work Experience

Teter Quad Center Desk, Bloomington, IN

August 2023 - Present

Front Desk Associate

- Facilitate interactions between residents, carriers, maintenance staff, and other Indiana University RPS faculty
- Log and intake all mail/packages received from carriers so we can distribute them to residents
- Track and maintain all Indiana University RPS property that is rented out to residents
- Keep residents informed and communicate RPS expectations and policies to maintain a safe living environment

Climb Time Indy, Indianapolis, IN

February 2023 - August 2024

Social Media Manager & Front Desk Associate

- Led a social media team with the goal to create a vibrant and active online community, to bring in more business and members to the climbing community
- Educated patrons on how to use climbing equipment properly and safely
- Handled large parties of up to 30 children in the age ranges of 5-13 in a safe environment
- Sold a variety of professional grade climbing gear, ranging from shoes, harnesses, chalk, and clothing

REI CO-OP, Indianapolis, IN

May 2024 - August 2024

Retail Sales

- Identified customers needs and matched them with the right product for their adventure
- Created and closed work orders for bikes brought in for service
- Wrote up and filed boat licensing and ownership paperwork
- Carried out several thousand dollar transactions, assisted customers in applying for the REI CO-OP Mastercard, and sold lifetime memberships to the CO-OP

Skills

Languages/Frameworks: HTML, CSS, Python, R, SQL, JavaScript, PHP, Bootstrap, Flask, Jinja

Databases: MariaDB, PyMySQL

Business: Retail Sales, Communication, Social Media, Marketing, Customer Service

Platforms: Figma, Adobe XD, Canva, Lightroom, Final Cut Pro

Student Involvement

Indiana University Dance Marathon

August 2023 - Present

Committee Member

- Work in a committee of 30+ students to assist high school organizations in running their marathons across Indiana
- Raise money for the largest student led organization at Indiana University that benefits the children at Riley Hospital

Interests

Outdoor/Indoor Climbing - Videography - Photography - Reading